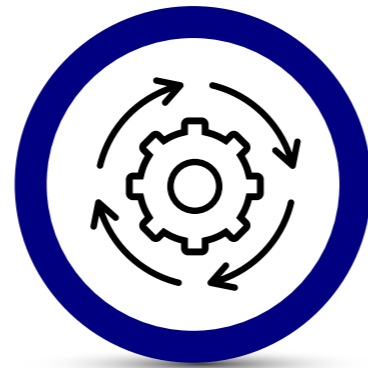


IT Success Road Map



Deep-Dive Assessment

- Thorough assessment of all IT systems
- User interviews and surveys
- On-site/remote checking of systems
- Data identification and problem issues



Implementation Plan

- Priorities and recommendations
- Management briefing
- Strategic review of projects
- Alignment of business objectives



Execution

- Identify internal "champions"
- Test, review and develop
- Rollout plan with milestones
- Go live schedule



Ongoing Maintenance & Monitoring

- Support systems for staff
- Ongoing reporting of systems health
- Recommendations for improvement
- Future planning and projects